

Electronic Acknowledgement Receipt

EFS ID:	4520997
Application Number:	09804728
International Application Number:	
Confirmation Number:	2029
Title of Invention:	Method and apparatus for internet customer retention
First Named Inventor/Applicant Name:	Kannan Srinivasan
Customer Number:	35195
Filer:	Stanley D. Ference/Audrey Riddle
Filer Authorized By:	Stanley D. Ference
Attorney Docket Number:	696.005
Receipt Date:	24-DEC-2008
Filing Date:	13-MAR-2001
Time Stamp:	13:50:03
Application Type:	Utility under 35 USC 111(a)

Payment information:

Submitted with Payment	yes
Payment Type	Credit Card
Payment was successfully received in RAM	\$ 470
RAM confirmation Number	508
Deposit Account	
Authorized User	

File Listing:

Document Number	Document Description	File Name	File Size(Bytes)/ Message Digest	Multi Part /.zip	Pages (if appl.)
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1	Request for Continued Examination (RCE)	696-005-RCE-122408.pdf	53686	no	2
			29aab203ef5092cfe1d35868a9c795cf7439d8e		
Warnings:					
This is not a USPTO supplied RCE SB30 form.					
Information:					
2	Extension of Time	696-005-PetitionandFee-122408.pdf	45793	no	2
			1c057cb5e09a0dc80a675a12e171db05b88cd20c		
Warnings:					
Information:					
3	Amendment Submitted/Entered with Filing of CPA/RCE	696-005-Amendment-122408.pdf	20996	no	1
			f0fc595a3fa1447da0c11ec1e4d047a9c77ee28c		
Warnings:					
Information:					
4	Claims	696-005-Claims-122408.pdf	189813	no	8
			e6ab97c2042ef2e79e0b8acaa032b9ec8977ad59		
Warnings:					
Information:					
5	Applicant Arguments/Remarks Made in an Amendment	696-005-Remarks-122408.pdf	131284	no	4
			8c00f66b622dba4e15982014dec008155fa8e669		
Warnings:					
Information:					
6	Fee Worksheet (PTO-06)	fee-info.pdf	31604	no	2
			da59720c341861864cdc7f27f9c0b8fa8ad4e45		
Warnings:					
Information:					
Total Files Size (in bytes):			473176		

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If a new application is being filed and the application includes the necessary components for a filing date (see 37 CFR 1.53(b)-(d) and MPEP 506), a Filing Receipt (37 CFR 1.54) will be issued in due course and the date shown on this Acknowledgement Receipt will establish the filing date of the application.

National Stage of an International Application under 35 U.S.C. 371

If a timely submission to enter the national stage of an international application is compliant with the conditions of 35 U.S.C. 371 and other applicable requirements a Form PCT/DO/EO/903 indicating acceptance of the application as a national stage submission under 35 U.S.C. 371 will be issued in addition to the Filing Receipt, in due course.

New International Application Filed with the USPTO as a Receiving Office

If a new international application is being filed and the international application includes the necessary components for an international filing date (see PCT Article 11 and MPEP 1810), a Notification of the International Application Number and of the International Filing Date (Form PCT/RO/105) will be issued in due course, subject to prescriptions concerning national security, and the date shown on this Acknowledgement Receipt will establish the international filing date of the application.